

## PTC PLM Cloud – SaaS Program Summary for Partners

PTC PLM Cloud Offerings – Included Capabilities				
Type	Capability	Standard	Premium	Enterprise
Viewer	<b>Viewers can view content created by others but are unable to create or edit any content</b> ( <i>same behavior as Windchill PDMLink view &amp; print</i> )			
	View all web pages with content created in system	✓	✓	✓
	Search across fields and indexed content and user-defined searches	✓	✓	✓
	Open for view or print any 2-D or 3-D representation in Creo View Light (cannot save annotations)	✓	✓	✓
	Download any office content and any representations created from CAD formats (Native CAD content cannot be downloaded)	✓	✓	✓
	View created reports (cannot create new reports)	✓	✓	✓
Contributor	<b>Contributors have all Viewer capabilities plus the following:</b>			
	Create and manage office documents (including use of Microsoft Office Desktop Integration capabilities)	Contributor license is not available  All contributor functionality is supported under the Author license	✓	✓
	Create folders, links		✓	✓
	Open and complete project and workflow tasks		✓	✓
	Create discussion forum postings		✓	✓
	Create and save markups/annotations in Creo View Light		✓	✓
	Create and edit problem reports (but not other change objects)		✓	✓
	Participate in change process tasks (such as review and approval)		✓	✓
	Participate in project planning activities (update and complete assigned activities)		✓	✓
	Create and complete action items and create subscriptions for notification		✓	✓
Author	<b>Authors have all Contributor capabilities plus the following:</b>			
	Create and manage CAD documents using Creo, AutoCAD, Inventor, and SolidWorks workgroup managers	✓	✓	✓
	Create and manage document configurations and baselines	✓	✓	✓
	Manage simple release through promotion request process	✓	✓	✓
	Create and manage collaboration projects	✓	✓	✓
	Create and edit changes	✓	✓	✓
	Create and edit parts and part structures	✓	✓	✓
	Create and manage part structure configurations and baselines	✓	✓	✓
	Create and edit project plans, activities, milestones and action items	✓	✓	✓
	Create and manage team resources	✓	✓	✓
	Create and manage security labels and agreements			✓
	Create and manage lot, serial and date effectivities			✓
Web-based Training	Web-based end user training accessible from PTC PLM Cloud services (all user types). Topics include: CAD data management, document management, product structure management, change management and project collaboration & management	✓	✓	✓
Publishing	Creo format publishing (3-D Viewables, PDF, IGES, PDES, STL...)	✓	✓	✓
	AutoCAD format publishing (No CAD worker required)	✓	✓	✓
	SolidWorks publishing (SolidWorks CAD worker required)	✓	Additional cost	Additional cost
	Inventor publishing (SolidWorks CAD worker required)	✓		
Languages	English, French, German, Spanish, Italian, Russian, Korean, Japanese, Chinese	✓	✓	✓
Committed Author minimum	Customers must commit to pay each month for a minimum number of Author users	1 <i>Committed Author</i>	15 <i>Committed Authors</i>	15 <i>Committed Authors</i>
Storage	Storage included per committed user (Authors & Contributors only)	25 GB	30 GB	50 GB

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Category	PTC PLM Cloud Offerings – Customization Support			
	Capability	Standard	Premium	Enterprise
Supported Configurations	<b>All customizations must be documented, submitted for review and production release to PTC Cloud Services and follow customization policies.</b>			
	Choose standard version schemes	✓	✓	✓
	Define custom attributes	✓	✓	✓
	Define saved searches	✓	✓	✓
	Define groups, roles and teams with custom access rules	✓	✓	✓
	Define object initialization rules	✓	✓	✓
	Configure version schemes		✓	✓
	Configure lifecycle schemes		✓	✓
Supported Customizations	Define subtypes with type-specific attributes		✓	✓
	Custom workflow processes		✓	✓
	Custom publishing rules		✓	✓
	Query-builder supported queries		✓	✓
	Customizations using out of the Box Info*Engine tasks		✓	✓
	Customizations using custom Info*Engine tasks			✓
	Custom UI creation (code changes to UI)			✓
	Customer directory integrations (e.g., LDAP)			✓
	Customizations requiring code additions			✓
	Custom Solr indexing policies/rules (default indexing included for all)			✓
Systems integrations (to on-premise or cloud systems)			✓	
Not Supported	<b>The following is not supported for all offerings:</b>			
	Site administration access in production system			
	Full organization administration access in production system			
	Direct application of customizations to production system			
	Cognos-supported reports			
Automated PDF generation using Adobe LiveCycle				
Optional Services Supported <i>(additional fee)</i>	Set up Dev/Test clone of production environment		✓	✓
	Data loading (e.g., CAD and document files—partner provided service)		✓	✓
	Content replication (setup of local file servers)		✓	✓
	Moving from multi-tenant (Standard) to dedicated (Premium or Enterprise)	✓		
Data Extraction	File content extraction (latest versions only)	✓		
	Full File content extraction of all versions		✓	✓
	Full database extraction/dump		✓	✓

See also: [PTC PLM Cloud – SaaS terms and conditions](#)