



## INDUSTRY

Commercial Products  
Electronics

## PRIMARY USER

Engineering

## PRODUCTS

PTC Creo  
PTC Windchill

## PRODUCTS

Customized Training  
Support Services  
Hardware Planning

## Long-Time Client Relies On 3HTi To Maintain Years of Market Leadership

### BACKGROUND

JCDecaux is a leading manufacturer of POP Displays That can be found in almost all airports. They are also a premier manufacturer of bus station enclosures.

They have been a loyal 3HTi client for over 10 years, through various changes in company leadership and market technologies.

### HOW WE'VE HELPED

JCDecaux has relied on 3HTi for the adoption of, and support for, Creo and Windchill. For hardware, 3HTi has always helped establish full hardware specs and Minimum System Requirements, along with recommendations for configuring & optimizing solutions for peak productivity.

During each implementation, 3HTi has provided customized training to enable the JCDecaux team to become productive as quickly as possible.

In addition to implementation and on-boarding, JCDecaux relies on 3HTi to provide expert support as needed through an ongoing services contract. Team members know that they can always call a 3HTi engineer with an issue and receive prompt attention and guidance until both the root problem(s) & solution are found.

According to IT Infrastructure Manager Ray Dhingra, his engineers are *"always very satisfied with the way the software operates."*

*Everything has been positive with 3HTi -- nothing negative! Well worth the price.*

*Ray Dhingra, IT Infrastructure Manager @ JCDecaux*